



Dispatcher

Are you prepared for Fire Prevention Week?

Fire Prevention Week was established to commemorate the Great Chicago Fire that began on October 8, 1871. This year's Fire Prevention Week will last from October 6 to 12 and is a great time to remind your family and friends of fire safety measures.

Prevention: To prevent possible fires in all areas of your home:

- Avoid plugging too many appliance cords into the same electrical socket.
- Make a habit of placing matches, gasoline and lighters in a safe place, out of children's reach.
- In the kitchen, never leave a hot oven or stovetop unattended and keep items that could catch fire away from the stovetop.
- If you burn candles, always blow them out when leaving a room or

before you go to sleep and keep candles at least 12 inches away from anything that can burn.

- Remember to keep space heaters at least three feet away from anything that can burn.

Staying prepared:

- Make sure all family members know what to do in the event of a fire by creating and practicing a fire escape plan.
- Install smoke alarms in every sleeping room, outside each sleeping room and on every level of your home.
- Test smoke alarms monthly.
- Keep a fire extinguisher on every floor of your home and in your kitchen.

WH Security can provide you with extra protection from fire with monitored smoke and heat sensors.

In the event of a fire, whether you're at home or away, WH Security's heat and smoke sensors alert our monitoring dispatchers of the presence of fire so that emergency personnel can be quickly dispatched to your home.



Having monitored fire sensors does not increase the cost of monthly monitoring. With non-monitored smoke detectors, if you are not home to hear the alarm your home could be a total loss by the time flames are detected. For more information, visit <http://goo.gl/HMJG6A> or call a representative at (763) 477-3664.

How to prevent carbon monoxide poisoning

As the crisp, cool fall days begin to make their appearance, we are reminded that the cold winter months or "heating season" is soon approaching. During this time, many individuals will begin using their home furnaces and space heaters to stay warm, increasing their risk of an invisible threat: carbon monoxide (CO) poisoning. CO is a harmful, odorless and invisible gas that is hard to detect. To prevent CO poisoning this winter, follow these tips to keep your home a safe environment for you and your family:

- Have your home heating system and any fuel burning appliances checked by a certified technician before the temperature outside begins to drop.
- Make sure that chimneys and vents are free of blockage and debris.
- Never use gas appliances such as a stove or oven to heat your home.
- If you experience any symptoms of CO poisoning, such as nausea, confusion or a headache, immediately call 9-1-1 and the poison control center at 1-(800)-222-222.

In addition, it is wise to install CO sensors in your home. WH Security's CO sensors can provide continuous protection and are designed to monitor air quality. For more information, visit <http://goo.gl/hexzvm> or call a representative at (763) 477-3664.



WH Security's CO sensors will alert you if CO levels are higher than normal.

Prepare for winter with WH Security's freeze sensors

Protecting your home or cabin from intrusion is always a top priority, but WH Security doesn't stop there. Environmental damage and destruction are possibilities that every homeowner also needs to protect against. This is also particularly true during the cold winter season, which is why it's a good time to consider freeze and temperature drop sensors.

WH Security's freeze sensors are designed to alert you when your furnace is not working properly. In the winter, furnace malfunctions could cause a property's temperature to drop, leading to frozen pipes. If frozen pipes burst, they can cause damage to appliances, belongings and walls. The damage can be especially harmful if it goes undetected at a vacation property that is far away, such as a cabin that is rarely used during the winter months.

Luckily, our freeze sensor technology is designed to keep you informed before the temperature drops enough to cause frozen pipes. Freeze sensors are typically centrally mounted in the home, and detect if the in-home temperature drops below 45 degrees Fahrenheit. If this situation occurs, the sensor will alert our monitoring center. Dispatchers will then inform you of the situation right away, avoiding damage caused by frozen pipes.

These sensors are inexpensive to purchase and they do not increase your cost of monthly monitoring. They also add great value to your security system by protecting your home during the cold winter months. If you would like more information about WH Security's freeze sensors, call a WH Security Representative at (763) 477-3664 or visit <http://goo.gl/MSDRNE>.

How to safely complete yard work this fall

Fall is a busy time of the year. As the air turns cooler and leaves begin to drop from the trees, many individuals begin yard clean-ups and readying their home for the cold winter ahead. When performing fall chores, it is important to keep a few important fall safety tips in mind to prevent accidents and injuries.

- Before doing any heavy yard work, make sure to warm up with some stretching and light exercise for at least ten minutes.
- Always keep your power equipment in good condition and check that its safety features are intact and in place.
- Inspect ladders carefully before you clean gutters or trim trees and set them on a firm foundation before you climb.
- Wear eye protection, thick leather gloves and long-sleeved shirts when handling leaf blowers and hedge trimmers.
- Read the operator's manual before using power equipment and follow safety instructions.

In addition, the elderly should be especially careful when working in the yard not only in the fall, but all year long. The aging population is susceptible to trips or falls caused by environmental hazards. To help protect you and your loved



Use a rake that is comfortable for your height and strength.

one's, WH Security offers a medical alert system.

The medical alert system includes two parts: a two-way calling station ordinarily placed beside a bed, and an emergency button that is worn as a necklace, belt clip or bracelet. If an incident occurs, the emergency button on the two-way calling station or the button worn on the device should be pushed. When the emergency button is pushed, an alarm signals WH Security's monitoring center, notifying an emergency responder immediately.

For more information, visit: <http://goo.gl/GKD63> or call a representative at (763) 477-3664.

Sign up for FREE alerts!

As a WH Security customer, you can receive FREE reminders to test your WH Security system, via text or email!

To sign up, visit: <http://goo.gl/HgFPJZ>

